

## QUALITY POLICY

### ISO 9001:2000

**Industrial Analytical (Pty) Ltd** recognizes that the disciplines of quality, health and safety and environmental management are an integral part of its management function. The Organization views these as a primary responsibility and to be the key to good business in adopting appropriate Quality standards.

The Organization Quality policy calls for continuous improvement in its Quality management activities and business will be conducted according to the following principals:

#### We will:-

- Comply with all applicable laws & regulations.
- Follow a concept of continuous improvement and make best use of its management resources in all Quality matters.
- Communicate its Quality objectives and its performance against these objectives throughout the Organization and to interested parties.
- Take due care to ensure that activities are safe for employees, associates and others who come into contact with our work.
- Work closely with our customers and suppliers to establish the highest Quality standards.
- Adopt a forwardlooking view on future business decisions which may have Quality impacts.
- Train our staffing the needs and responsibilities of Quality management.

#### WITH COMPLIMENTS...

Let Industrial Analytical (Pty) Ltd. help you stay on the right side of the law by keeping your vehicle's license disk in place.

We have included in this issue of our tri-annual newsletter a complimentary license disk holder.

ENJOY!!

**For Quotations or FREE Catalogues, contact us:**

Tel: 011 466 4321 · Fax: 011 466 4611 · E-mail: [info@industrialanalytical.co.za](mailto:info@industrialanalytical.co.za)

**ALFA® AESAR® USA-generated Certificates of Analysis Now Available on**

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Most certificates of analysis (CofAs) generated by Alfa Aesar in the USA are now available online.

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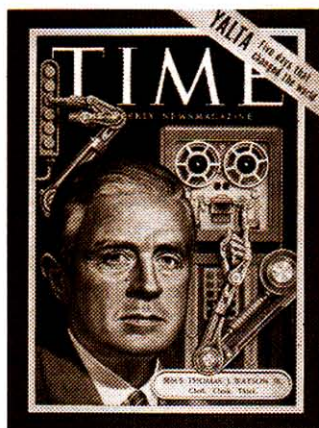
To search for your certificate of analysis, click the link on the alfa.com front page and you will see a new link "Certificate of Analysis Search"

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Many thousands of certificates are available online, but a small percentage may still require that you request a copy via fax or e-mail.

A link to the email request form is available for these or simple contact the Industrial Analytical-Office with your request.

## QUOTABLE QUOTES



**Good design  
is good business.**

**Thomas J. Watson**  
(1874-1956)